

Find a doctor online

We know that the *Find a Doctor* tool is one of the top reasons you go to our website. So, here are some tips to keep your search simple!

For members

1. Log in to anthem.com and select the coverage type you want. Click **Continue** to see your homepage.
2. Under *Useful Tools* on the right, click **Find a Doctor** to choose the type of doctor or health professional you want.
3. Then, enter your city and state or ZIP, and click **Search**.
4. To find a primary care physician (PCP), select **Narrow Your Search** and check the box next to **Able to Serve as PCP**.
5. Pick the PCP you want. When the search result comes up, you'll see the PCP's ID#.
6. Save this information for your enrollment form.

To look for doctors, hospitals, pharmacies and more from your mobile device, go to anthem.com.



For non-members

Go to anthem.com.

On the right hand side under *Useful Tools*, click **Find a Doctor**.

1. What are you looking for? Doctors/Medical Professionals
2. About the Provider Speciality: Family/General Practice, Internal Medicine
3. Where are you looking (City + State or Zip Code)? Located within 20 miles of 23069
4. What insurance plan would you like to use? I'd like to search by selecting a plan:
State: Virginia
Plan Type: HMO
Plan Name: Anthem HealthKeepers (HMO/HMO POS)
5. Click **Search**
6. Next screen provides a list of Family/General Practice, Internal Medicine in-network physicians
7. On the left select **Narrow Your Search** under **Additional Options** (Accepting New Patients or Able to Serve as a PCP (Primary Care Physician))
8. Click on doctor's name and the six-digit PCP ID appears in the lower right hand corner
9. Save this information for your enrollment form.

If you are looking for a provider out of state, please go to the *Advance Search* options. There, under the *Insurance Plan Information* tab, update your plan to reflect *National PPO/BlueCard PPO*. This will give you access to the largest list of providers.



And Its Affiliate HealthKeepers, Inc.

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